

CPHRM and Nursing Credits Offered for Previous Educational Programs

Date(s)	Program & Presentation Titles	Location	Content Code(s)*	Type Code**	CPHRM Hours	Nursing Hours
March 6, 2012	2012 Spring Education Program <ul style="list-style-type: none"> • Enterprise Risk Management (2.25 hours) • Patient Safety Organization Update (0.5 hour) • Mergers and Acquisitions (0.5 hour) 	Henry Center, Lansing, MI	1, 4, and 5	1	3.25	3.9
May 23-25, 2012	33 rd Annual Meeting and Education Program <ul style="list-style-type: none"> • 2012 Case Law and Legislative Update: Are We Better Off Now Compared to Four Years Ago? (1 hour) • Highly Reliable Healthcare: The Science of Safety (1.5 hours) • Classifying Serious Safety Events (1 hour) • Bite-Sized Learning Modules (20 minutes each) <ul style="list-style-type: none"> ○ Healthcare Contracts: What a Risk Manager Should Look For ○ Managing Difficult Patient/Family Behaviors ○ Lessons Learned: OR Nursing Morbidity & Mortality Conferences ○ Elopement and Behavioral Health Patients ○ EMR: Transforming the Litigation Landscape • How to Conduct a Physician Office Risk Assessment (1.5 hours) • Amazed & Amused: Success, Significance and Happiness in Challenging Times (1.5 hours) 	Grand Traverse Resort, Acme, MI	1, 4, and 5	1	7.5	9.3

Date(s)	Program & Presentation Titles	Location	Content Code(s)*	Type Code**	CPHRM Hours	Nursing Hours
October 2, 2012	2012 Fall Education Program - Second Victims: When Traumatic Events Happen to Good People <ul style="list-style-type: none"> • Respectful Management of Serious Clinical Adverse Events (2 hours) • Jail Time for a Medication Error: Lessons Learned (1 hour) • Building a Second Victim Program (2.5 hours) 	Henry Center, Lansing, MI	1	1	5.5	6.6
March 5, 2013	2013 Spring Education Program - Autopsy of a Root Cause Analysis <ul style="list-style-type: none"> • Root Cause Analysis: An Overview (2 hours) • RCA and Peer Review Protections (1 hour) • RCA Panel Discussion (1 hour) • Consent and Guardianship Issues (1 hour) 	Henry Center, Lansing, MI	1	1	5.0	6.6
May 22-24, 2013	34 th Annual Meeting and Education Program <ul style="list-style-type: none"> • Legislative and Case Law Update (1 hour) • Risk Management School of Hard Knocks (1 hour) • Everyone Owns the Result: How Risk Managers Can Inspire Accountability from Top to Bottom (2.75 hours) • Engaging Physicians in Enterprise Risk Management (2 hours) • ASHRM Update and Emerging Issues in Healthcare and Risk Management (1 hour) • The Impact of Disruptive Behavior on Patient Care and Practice and Strategies to Mitigate Risks (2 hours) 	Amway Grand Plaza Hotel, Grand Rapids, MI	1 and 4	1	8.75	10.8
October 1, 2013	2013 Fall Education Program – Day of Disasters: From Legal to Environmental <ul style="list-style-type: none"> • The Joplin Tornado: The Hospital Story and Lessons Learned (2 hours) • Forced Air Patient Warming Celebrates its 30th Birthday - Why is it a Problem Now? (1 hour) • Fungal Meningitis and Methylprednisolone Acetate (1.5 hours) 	Henry Center, Lansing, MI	1	1	4.5	6.0
March 4, 2014	2014 Spring Education Program – Human Dilemmas <ul style="list-style-type: none"> • Using Human Factors and System Safety Approaches in Risk Management (2.5 hours) • Mental Health Issues (2.75 hours) 	Henry Center, Lansing, MI	1	1	5.25	6.3

Date(s)	Program & Presentation Titles	Location	Content Code(s)*	Type Code**	CPHRM Hours	Nursing Hours
May 23-25, 2014	35 th Annual Meeting and Education Program <ul style="list-style-type: none"> • Legislative and Case Law Update (1.0 hour) • Impact of Medicare on Risk Management Claims 2014 (1.0 hour) • Violence and Suspicious Activity Awareness (1.5 hours) • Dealing with an Active Shooter (1.75 hours) • We've Been Threatened—Now What? (1.5 hours) • Harrison v. Munson Case Review: Lessons Learned So Far (1.0 hour) • Project Integrity/The Kilpatrick Enterprise (2.0 hours) 	Inn at Bay Harbor, Bay Harbor, MI	1, 3 and 5	1	8.75	10.2
October 7, 2014	2014 Fall Education Program - Cyber Threats and Risk Management <ul style="list-style-type: none"> • Privacy and Security Risk Management Strategies for Healthcare Data (1.5 hours) • Involvement of Residents in Patient Safety/Risk Management: ACGME CLER Pathways to Excellence? (30 minutes) • Healthcare in the Age of Cybersecurity (1 hour) • A Dirty (Baker's) Dozen: A Review of MedPro Cyber-Liability Claims (1.75 hours) 	Henry Center, Lansing, MI	3, 4 and 5	1	4.75	5.0
March 3, 2015	2015 Spring Education Program – Enterprise Risk Management <ul style="list-style-type: none"> • Large-Scale Disclosure (1 hour) • Proactive Enterprise Risk Management (2 hours) • Lakeland's Journey to High Reliability (2 hours) 	Henry Center, Lansing, MI	1 and 5	1	5.0	5.0

Date(s)	Program & Presentation Titles	Location	Content Code(s)*	Type Code**	CPHRM Hours	Nursing Hours
May 20-22, 2015	36 th Annual Meeting and Education Program <ul style="list-style-type: none"> • School of Hard Knocks (1.0 hour) • EMR to RIP: Lessons Learned in Medical Documentation (1.0 hour) • Taming the Reptile: Plaintiff Attorneys, Legal Herpetology and You (1.5 hours) • The Power of Choice in Patient Experience Improvement: Moving From Ideas to Action (1.75 hours) • EMTALA, the Affordable Care Act and ED Risk Management (2.5 hours) • The Future of Healthcare: Where Artificial Intelligence Meets Predictive Analytics (2.0 hours) 	Grand Traverse Resort, Acme, MI	1, 3, 4 and 5	1	8.75	9.75
October 6, 2015	2015 Fall Education Program – Taming the Tiger: Managing Risk-Prone Behavior	Henry Center, Lansing, MI	3	1	4.75	4.75

*Content Code	CPHRM Content Outline Category
1	Loss Prevention/Reduction
2	Claims Management
3	Risk Financing
4	Regulatory/Accreditation Compliance
5	Operations
6	Bioethics

**Type Code	Type
1	Educational program
2	Academic coursework (In person or online)
3	Self-study, including audio conference, or online educational program
4	Professional speaking/ teaching
5	Academic teaching
6	Test item writing
7	Self-Assessment Examination
8	Authoring/ Publishing
9	AHA-CC Board of Directors or Committees