

## CPHRM and Nursing Credits Offered for Previous Educational Programs

Date(s)	Program & Presentation Titles	Location	Content Code(s)*	Type Code**	CPHRM Hours	Nursing Hours
March 4, 2014	2014 Spring Education Program – Human Dilemmas <ul style="list-style-type: none"> <li>• Using Human Factors and System Safety Approaches in Risk Management (2.5 hours)</li> <li>• Mental Health Issues (2.75 hours)</li> </ul>	Henry Center, Lansing, MI	1	1	5.25	6.3
May 23-25, 2014	35 <sup>th</sup> Annual Meeting and Education Program <ul style="list-style-type: none"> <li>• Legislative and Case Law Update (1.0 hour)</li> <li>• Impact of Medicare on Risk Management Claims 2014 (1.0 hour)</li> <li>• Violence and Suspicious Activity Awareness (1.5 hours)</li> <li>• Dealing with an Active Shooter (1.75 hours)</li> <li>• We've Been Threatened—Now What? (1.5 hours)</li> <li>• Harrison v. Munson Case Review: Lessons Learned So Far (1.0 hour)</li> <li>• Project Integrity/The Kilpatrick Enterprise (2.0 hours)</li> </ul>	Inn at Bay Harbor, Bay Harbor, MI	1, 3 and 5	1	8.75	10.2
October 7, 2014	2014 Fall Education Program - Cyber Threats and Risk Management <ul style="list-style-type: none"> <li>• Privacy and Security Risk Management Strategies for Healthcare Data (1.5 hours)</li> <li>• Involvement of Residents in Patient Safety/Risk Management: ACGME CLER Pathways to Excellence? (30 minutes)</li> <li>• Healthcare in the Age of Cybersecurity (1 hour)</li> <li>• A Dirty (Baker's) Dozen: A Review of MedPro Cyber-Liability Claims (1.75 hours)</li> </ul>	Henry Center, Lansing, MI	3, 4 and 5	1	4.75	5.0
March 3, 2015	2015 Spring Education Program – Enterprise Risk Management <ul style="list-style-type: none"> <li>• Large-Scale Disclosure (1 hour)</li> <li>• Proactive Enterprise Risk Management (2 hours)</li> <li>• Lakeland's Journey to High Reliability (2 hours)</li> </ul>	Henry Center, Lansing, MI	1 and 5	1	5.0	5.0

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May 20-22, 2015	36 <sup>th</sup> Annual Meeting and Education Program <ul style="list-style-type: none"> <li>• School of Hard Knocks (1.0 hour)</li> <li>• EMR to RIP: Lessons Learned in Medical Documentation (1.0 hour)</li> <li>• Taming the Reptile: Plaintiff Attorneys, Legal Herpetology and You (1.5 hours)</li> <li>• The Power of Choice in Patient Experience Improvement: Moving From Ideas to Action (1.75 hours)</li> <li>• EMTALA, the Affordable Care Act and ED Risk Management (2.5 hours)</li> <li>• The Future of Healthcare: Where Artificial Intelligence Meets Predictive Analytics (2.0 hours)</li> </ul>	Grand Traverse Resort, Acme, MI	1, 3, 4 and 5	1	8.75	9.75
October 6, 2015	2015 Fall Education Program – Taming the Tiger: Managing Risk-Prone Behavior <ul style="list-style-type: none"> <li>• Get Ready: Identifying and Managing Risk in 2020 (2.25 hours)</li> <li>• What's New and What's Just a Lot More Wordy: An Analysis of the Major Revisions to the NPDB Guidebook 2015 (1.25 hours)</li> <li>• The Challenges of Peer Review in the Current Health Care Delivery and Litigation Environment (1.25 hours)</li> </ul>	Henry Center, Lansing, MI	3	1	4.75	4.75
March 1, 2016	2016 Spring Education Program <ul style="list-style-type: none"> <li>• ED Gone Wild: Reducing Risk When Working with Psychiatric Patients (2.25 hours)</li> <li>• Who's On First? Multiple Providers in a New Age (1.5 hours)</li> </ul>	Henry Center, Lansing, MI	1 and 5	1	3.75	3.75

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May 25-27, 2016	37 <sup>th</sup> Annual Meeting and Educational Program <ul style="list-style-type: none"> <li>• School of Hard Knocks (1.0 hour—concurrent session)</li> <li>• MSA: What is it &amp; is it Necessary for a Liability Claim? (1.0 hour—concurrent session)</li> <li>• Sources of Risk in the Evolving Health Care Marketplace (1.5 hours)</li> <li>• Improving Diagnosis: A New Imperative (1.75 hours)</li> <li>• Everyone Plays a Role: Conducting Risk Management Investigations (1 hour)</li> <li>• Presenting the Business Case for Patient Safety: Professional Liability Claim Analysis (1 hour)</li> <li>• Cyber Risk and the Enterprise: All Hands on Deck (1 hour)</li> <li>• Michigan Health Law Update (1.0 hour)</li> <li>• The ACA: A Surprising Way to Reduce Future Medical Expense Damage Claims (1.0 hour)</li> </ul>	Amway Grand Plaza Hotel, Grand Rapids, MI	1, 2, 3, 4 and 5	1	9.0	9.0
October 4, 2016	2016 Fall Education Program - It's an Epidemic! Opioids and Pain – What's the New Prescription? <ul style="list-style-type: none"> <li>• A Prescription for Change</li> <li>• Strategies to Prevent Opioid-induced Respiratory Depression in Acute Care</li> <li>• Physician Well-Being Committees &amp; Impairment: An Illness to be Treated, Not a Moral Defect</li> <li>• The Opioid Epidemic – What Happens to Health Care Professionals “Breaking Bad”</li> </ul>	Henry Center, Lansing, MI	1, 3 and 4	1	5.25	5.25
January 5, 2017	Telemedicine New Trends: Viewing the Risks	Webinar	3, 4 and 5	1	1.0	1.0
March 21, 2017	2017 Spring Education Program – Walking the Technology Tightrope <ul style="list-style-type: none"> <li>• Technology Trends Driving Change in Health Care (1.25 hours)</li> <li>• Telemedicine: Credentialing and Best Practices (1.75 hours)</li> <li>• Telemedicine Panel Discussion (1 hour)</li> </ul>	Henry Center, Lansing, MI	3 and 4	1	4.0	4.0

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May 24-26, 2017	38 <sup>th</sup> Annual Meeting and Education Program - So You Think You've Seen It All! Emerging Trends in Enterprise Risk Management <ul style="list-style-type: none"> <li>• School of Hard Knocks (1.0 hour—concurrent session)</li> <li>• Case Law and Legislative Update (1.0 hour—concurrent session)</li> <li>• High Times: Recreational and Medical Marijuana and the Changing Landscape for Healthcare Providers and Hospital Administrators (2 hours)</li> <li>• Health Literacy Considerations for Limited English Proficiency, Hard of Hearing, and Vulnerable Populations (1.5 hours)</li> <li>• Obstetrical Claim Trends and Patient Safety/Risk Management Strategies (1 hour)</li> <li>• Transgender Issues in Healthcare (1.75 hours)</li> </ul>	Inn at Bay Harbor, Bay Harbor, MI	1, 3, 4 and 5	1	10.25	10.25
October 3, 2017	2017 Fall Education Program – Contemporary Topics in Risk Management <ul style="list-style-type: none"> <li>• Can We Finally Get Serious About Violence in Healthcare (1.5 hours)</li> <li>• Family Consent to End of Life Care in Michigan (1.0 hour)</li> <li>• Female Genital Mutilation in Law and in the Workplace (0.5 hour)</li> <li>• Take a Closer Look: Human Trafficking in Healthcare (1 hour)</li> </ul>	Henry Center, Lansing, MI	1, 3 and 4	1	4.0	4.0

*Content Code	CPHRM Content Outline Category
1	Loss Prevention/Reduction
2	Claims Management
3	Risk Financing
4	Regulatory/Accreditation Compliance
5	Operations
6	Bioethics

<b>**Type Code</b>	<b>Type</b>
1	Educational program
2	Academic coursework (In person or online)
3	Self-study, including audio conference, or online educational program
4	Professional speaking/ teaching
5	Academic teaching
6	Test item writing
7	Self-Assessment Examination
8	Authoring/ Publishing
9	AHA-CC Board of Directors or Committees